



PRESS RELEASE

FOR IMMEDIATE RELEASE
March 30, 2020

Watertown CitiBus
(315) 785-7772

CITIBUS TRANSIT SERVICE COVID-19 UPDATE

- The health, safety, and well-being of our passengers, employees, and the communities we serve is our top priority.
- As of Tuesday, April 01, 2020, all CitiBus routes will be running their normal schedules.
- CitiBus is prioritizing service for employment, pharmacy, food access and medical appointments until further notice.
- CitiBus has reduced available seating on buses to increase the physical distance between riders in accordance with Department of Health guidelines.
- CitiBus will add additional buses and/or modify routes to accommodate the reduced seating capacity on our buses as needed.
- Paratransit service is continuing to operate normally.
- We are continuing with our daily cleaning and disinfection process with increased cleaning staff added. Please follow all personal hygiene guidelines by washing hands frequently and containing coughs. STAY HOME IF YOU ARE ILL!

Please note, walk-in traffic has been prohibited at our CitiBus Office on Newell Street. Most passenger transactions can be conducted on board the Buses.

For guidance on protecting yourself, go to the NY State Health Department Link for COVID-19 at <https://coronavirus.health.ny.gov/home>

We appreciate the cooperation from all of our customers and staff as we work together to protect everyone's health. Please call with questions—(315) 785-7772